



CITY OF
**Sterling
Heights**

Water & Sewer Billing
Auto Debit | Budget Billing Form

Service Information

Account (6 Digit #) _____

Name: _____

Service Address: _____

City: Sterling Heights, MI Zip: _____

Financial Information

Bank Name: _____

ABA Routing Number: _____

Account Number: _____

Checking

Savings

Billing Option

Budget Billing (smoothed costs for free)

Fluctuating Billing (meter-read fluctuations passed-through)

Paperless w/ email: _____

Sign: _____

Date: _____

Fax (586) 276-4024 or Mail

City of Sterling Heights | Water Billing
40555 Utica Rd
Sterling Heights, MI 48313

Terms and Conditions

The City of Sterling Heights (“City”) only collects personally identifiable information (“PII”) and payment information that is required to provide services requested by residents. The signatory (“user”) can decline to provide any personal and/or payment information at any time. Should you choose to withhold the requested information, the City may not be able to provide the convenient services which are dependent upon that data.

Information collected is for internal use only.

The City makes every reasonable effort to protect your privacy, including: restricted access of PII and payment information to those employees needed to administer the services requested. The City does not intentionally disclose any personal information to third parties outside the applicable service vendors, except as required by law.

Data obtained by the City will not be sold or given to other private companies for marketing purposes. The signatory of this form agrees and acknowledges the information may be used by the City in response to inquiries by the signatory and to communicate news and/or updates that may be of interest to Sterling Heights residents and/or citizens, in general.

The City of Sterling Heights is committed to security of data provided by its residents and takes reasonable precautions to protect such information from loss, misuse or alteration by operating secure data networks protected by industry standard firewalls and password protection systems so pre-authorized individuals have access to the information provided.

The City is neither responsible nor liable for any viruses or other contamination of your systems nor any delays, inaccuracies, errors or omissions arising from use of the City’s electable services and is not responsible for any special, indirect, incidental or consequential damages that may arise from the use of, or the inability to use, these services, the site and/or materials contained on the site whether the materials contained on the site are provided by the City.

The signatory is responsible for confirming that the City is provided the correct data necessary to render the services requested. Failure to receive a bill electronically and/or for their automatic debit to be processed timely does not exempt the user from ensuring timely payment of the service. Late fees may be waived in the case of good cause being shown.

In further consideration of the signatory’s use of the City’s electronic notification/billing and/or automatic payment programs, the user hereby releases and discharges the City of Sterling Heights, its elected officials, directors, employees, attorneys and other agents from any and all claims, demands, damages, refunds, actions, causes of action, or suits from all injuries, losses and damages arising in any way from participation in the City’s electronic billing and/or automatic payment programs.

The terms and conditions set forth are in addition to any other regulations or terms which are provided as part of using the City’s service, electronic and/or online platforms and shall be governed by Michigan Law.