

Would you like to see more information about your water bill?

Click here: [Water Bill Information](#) (Hold CTRL button while clicking, to open a new Tab in your browser.)

Enter your Account Number or Service Address:

**Utility Billing Online Payment Service**  
City of Sterling Heights, Macomb County

**Step 1: Search**  
Use the search criteria below to begin searching for your record.

**Step 2: Select Record**

**Step 3: Make Payment**

**Getting Started...**

Welcome to the **Utility Billing** Online Payment Service. This service allows you to search for a specific record within the **Utility Billing** database to make a payment on. To begin, please enter the appropriate information in one of the searches below.

**Search by Account Number**  
Enter the Utility Billing **Account Number** you are attempting to search on.

Account Number:

**Search by Address**  
Enter the address of the record you are attempting to search on. Examples include: 123 Main Street, or for an address range enter 100-200 Main Street.

Address:

\*\*Disclaimer: B55/A Software provides B55/A Online as a way for municipalities to display information online and is not responsible for the content or accuracy of the data herein. This data is provided for reference only and WITHOUT WARRANTY of any kind, expressed or inferred. Please contact your local municipality if you believe there are errors in the data.

This screen shows the information for your current water bill. Click on [View Additional Account Information](#) to see history.

Account: \_\_\_\_\_

Name & Address Information

Additional Record Information

By clicking the link below you can view additional information for Account 030583.

[View Additional Account Information](#)

Pay Utility Bill

Enter the appropriate payment information below. Once you have verified your payment amount click the **Make Payment** button to continue.

| Billing Item                   | Balance         |
|--------------------------------|-----------------|
| GLWA FIXED FEE RESIDENTIAL     | \$0.00          |
| FIXED MACOMB PUBLIC WORKS FEE  | \$7.00          |
| SUMMER DISCOUNT                | \$0.00          |
| SEWER USAGE CHARGE RESIDENTIAL | \$300.55        |
| SUMMER DISCOUNT                | \$0.00          |
| WATER USAGE CHARGE RESIDENTIAL | \$180.07        |
|                                | <b>\$487.62</b> |

Amount Paying:

Scroll down to the middle of the next screen to see historical water bill information:

History (49 Items Found) Back To Top

Starting Date:  Ending Date:  [Click here for a printer friendly version](#)

| Posted     | Action                                | Other Info        | Read Type | Read    | Usage | Amount     | Balance  |
|------------|---------------------------------------|-------------------|-----------|---------|-------|------------|----------|
| 9/29/2020  | Credit Transfer                       |                   |           | 0.00    | 0.00  | \$0.00     | \$487.62 |
| 9/29/2020  | Bill Calculated <a href="#">Print</a> | 06/18/20-09/18/20 |           | 0.00    | 0.00  | \$487.62   | \$487.62 |
| 9/18/2020  | Meter Read                            | WATER             | Auto Read | 4691.00 | 59.00 | \$0.00     | \$0.00   |
| 7/22/2020  | Payment Posted                        |                   |           | 0.00    | 0.00  | (\$362.70) | \$0.00   |
| 6/26/2020  | Bill Calculated <a href="#">Print</a> |                   |           | 0.00    | 0.00  | \$362.70   | \$362.70 |
| 6/18/2020  | Meter Read                            | WATER             | Actual    | 4632.00 | 42.00 | \$0.00     | \$0.00   |
| 4/24/2020  | Payment Posted                        |                   |           | 0.00    | 0.00  | (\$228.66) | \$0.00   |
| 3/27/2020  | Bill Calculated <a href="#">Print</a> |                   |           | 0.00    | 0.00  | \$228.66   | \$228.66 |
| 3/18/2020  | Meter Read                            | WATER             | Actual    | 4590.00 | 28.00 | \$0.00     | \$0.00   |
| 1/22/2020  | Payment Posted                        |                   |           | 0.00    | 0.00  | (\$143.74) | \$0.00   |
| 12/27/2019 | Bill Calculated <a href="#">Print</a> |                   |           | 0.00    | 0.00  | \$143.74   | \$143.74 |
| 12/20/2019 | Meter Read                            | WATER             | Actual    | 4562.00 | 17.00 | \$0.00     | \$0.00   |
| 10/22/2019 | Payment Posted                        |                   |           | 0.00    | 0.00  | (\$370.00) | \$0.00   |

You can click on [Print](#) next to any water bill to view a copy of current or past bills:



**CITY OF STERLING HEIGHTS**  
 40555 Utica Road  
 Sterling, Heights, Michigan  
 www.sterling-heights.net  
 586.446.2320 Billing Information  
 586.446.2440 Service Information  
**Office Hours are Monday through Friday**  
**8:30 am to 5:00 pm**

| STERLING HEIGHTS WATER BILL |                          |
|-----------------------------|--------------------------|
| Account Number:             |                          |
| Service Address:            |                          |
| Billing Date:               | 09/29/2020               |
| Due Date:                   | 10/21/2020               |
| Service Dates:              | 06/18/2020 TO 09/18/2020 |
| Pay by Due Date:            | \$487.62                 |
| Pay After Due Date:         | \$516.87                 |

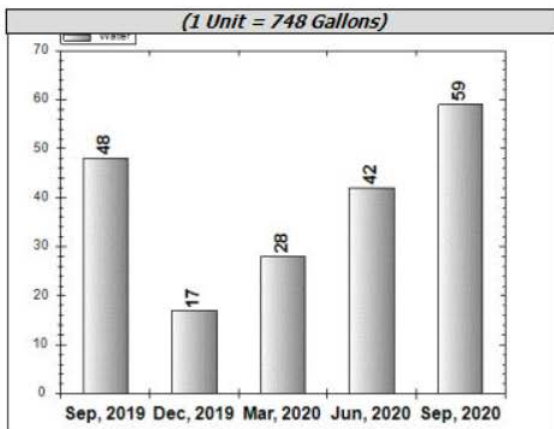
| PREV READ | CURRENT READ | USAGE |
|-----------|--------------|-------|
| 4632      | 4691 A       | 59    |

| CURRENT CHARGES                | USAGE | AMOUNT   |
|--------------------------------|-------|----------|
| GLWA FIXED FEE RESIDENTIAL     |       | \$5.50   |
| WATER USAGE CHARGE RESIDENTIAL |       | \$200.57 |
| FIXED MACOMB PUBLIC WORKS FEE  |       | \$7.00   |
| SUMMER DISCOUNT                |       | -\$26.00 |
| SEWER USAGE CHARGE RESIDENTIAL |       | \$300.55 |

|                               |                 |
|-------------------------------|-----------------|
| <b>Total Current Charges:</b> | <b>\$487.62</b> |
| <b>Previous Balance:</b>      | <b>\$0.00</b>   |
| <b>TOTAL DUE:</b>             | <b>\$487.62</b> |
| Total Due If Late:            | \$516.87        |

Payment must be received by the Due Date to avoid 6% penalty.

**FOR MORE INFORMATION PLEASE CALL**  
 (586) 446-2320 - BILLING INFORMATION  
 (586) 446-2440 - SERVICE INFORMATION  
 or email [waterbilling@sterling-heights.net](mailto:waterbilling@sterling-heights.net)  
 visit [www.sterling-heights.net](http://www.sterling-heights.net)  
 to Review Your Account History or Pay On-Line



**\*\* AUTO DEBIT \*\***

Failure to receive this bill does not entitle customer to

Scroll down further to see a graph of historical usage. Note that for most residents, water use is cyclical. Summer quarters often see a large increase due to irrigation:



You can also return to the top of the page at any time to pay your water bill online. Simply click on [Pay Now](#) to be taken to the payment screen. You can pay your water bill online with a credit card or using your checking or savings account. There is No Fee for this service.

[Back To Top](#)

**Amount Due**

Total Amount Due **\$487.62**

[Pay Now](#)

If you have further questions, please contact the water billing department at 586-446-2320 or via email at [waterbilling@sterling-heights.net](mailto:waterbilling@sterling-heights.net).